

WANDERER'S CROSSING

BOOKING TERMS & CONDITIONS

- EMERGENCY EVACUATION:** Assembly areas are located at the front carpark near the office and the opposite end of the park next to the boundary fence. Location maps are found in all cabins, amenities block and camp kitchen.
- AFTER HOURS:** If you have any urgent needs after office hours please call the number on the office window.
- NOISE:** All guests must be respectful and considerate of other park patrons and to each other and no noise that may offend other park users is permitted especially after 10pm.
- SMOKING:** All buildings at Wanderer's Crossing are non-smoking. By law it is prohibited to smoke within 5 meters of any public building. Please do not drop cigarette butts in the park, use bins provided. A \$200 fee will apply for smoking in park buildings.
- RUBBISH:** Please place all rubbish in bins provided for collection.
- FIRES:** All fires must be in fire buckets. **NO FIRES TO BE LIT ON THE GROUND.** Only fire buckets approved by staff members may be used. A safety notice must be signed before the use of fire buckets can be approved.
PLEASE NOTE: Fires are only permitted on non fire ban days. Please check with management before lighting any fires. Only one fire bucket per group. All firewood must be less than 50cm long and fit completely inside the fire bucket.
- SAFETY:** For safety reasons, electrical appliances such as air-conditioners, heaters and TV's must not be left running when there is no one occupying the cabins. Please ensure all appliances are turned off before leaving.
- PETS:** Pets are welcome, but we do ask that dogs be kept on a leash and please clean up after them. Pets are not permitted in ANY park buildings including camp kitchen and amenities block. A \$200 fee will apply for pets in park buildings
- SPEED:** A speed limit of 10km per hour applies throughout the park (walking pace). There may be young children walking or riding around so please drive carefully.
- VISITORS:** All visitors must stop at the office and sign in. A \$5 fee is charged for all day visitors. \$15 per person per night is charged for guests staying on site. No subletting permitted. Guests are reminded that they are responsible for their visitors.
- CHECK IN:** Check-in is at 12.00pm for campers and vans. 2.00pm for cabins
- CHECKOUT:** Check-out is strictly 10am Please leave cabins clean and tidy. Ensure all dishes have been washed, dried and put away.



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DEPOSIT:	A deposit is required of one night's stay at the time of booking (or 3 nights for sites during peak times). We also require a valid credit card for pre-authorisation at the time of booking your accommodation in the case of any damage or extra charges.
GROUP BOOKINGS:	All group bookings will not be confirmed until information of guests has been approved by the office
SURCHARGES:	A \$30 surcharge applies to one nights stays in park cabins A \$200 charge will apply for each of the following: • Smoking in park buildings • Pets in park buildings, except pet friendly cabins • Excess cleaning above usual rates
REFUND POLICY:	The Park's policy is that a refund will only be given if we have a minimum of 24 hours notice in off peak season and 48 hours notice in shoulder/peak season. A \$15 admin charge applies plus any online charges if applicable. Management reserves the right to refuse refunds if a mass recall is prompted by a natural event, pandemic or war affecting the global economy.
DRUGS:	NO illegal drugs are permitted within the park at any time. You will be removed from the park immediately.
BEHAVIOUR:	Any offensive, verbal or physical abuse or aggressive behavior towards park patrons or staff will not be tolerated. Your booking will be terminated and you will be asked to leave immediately with no refund. Wanderer's Crossing has a ZERO tolerance for this behavior.
BEACH AREA:	No vehicles/boats on the "beach" swim area.
GENERAL:	The Management reserves the right to ask any person to leave the park at any time. Strictly no refunds so please do not ask. Any damage to Caravan Park Property will incur a fee for repair. Management accepts no responsibility for loss or damage to personal property or vehicles.

FAILURE TO OBSERVE ANY OF THE ABOVE RULES MAY RESULT IN EVICTION FROM THE PARK

Terms and conditions are subject to change at any time without notice

